

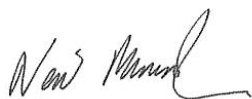
# Statement of Significant Changes in Charges 2020-2021

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# Yorkshire Water Services Limited Statement of Significant Changes in Charges 2020-2021

- The company is not expecting there to be any bill increases, for either retailers or residential customers groups, of more than 5% from the previous year for a given customer type assuming a constant level of consumption.
- The 2019 Final Determination (FD19) revenue allowances, as published on 16 December 2019, have been updated to reflect the actual November 2019 CPIH value, as published by the Office of National Statistics (ONS) on 18 December 2019.
- No adjustments were required for 2018-2019 revenue under/over performance, the true up has been included within the FD19 revenue allowances.
- 2021-2022 to 2024-2025 charges will include the impact of 2019-2020 revenue under/over performance, the annual revenue allowances will be amended as per the new Revenue Forecasting Incentive (RFI) model.
- 2022-2023 to 2024-2025 charges will be impacted by the introduction of FD19 in period Outcome Delivery Incentive reward/penalty adjustments, the annual revenue allowances will be updated by Ofwat updating the annual 'k' allowance.
- There has been no significant change in the charging policy by the company between 2019-2020 and 2020-2021.

**Signed on behalf of the Board of Yorkshire Water Services Ltd:**



Nevil Muncaster  
Chief Strategy and Regulation Officer

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